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SERIAL NUMBER 09/577,658	FILING DATE 05/25/2000 RULE	CLASS 705	GROUP ART UNIT 3623	ATTORNEY DOCKET NO. BS99-199
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APPLICANTS

April A. Owen, Alabaster, AL;

Nan S. Shelley, Birmingham, AL;

** CONTINUING DATA ***** *not*** FOREIGN APPLICATIONS ***** *not*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 08/31/2000

Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature <i>Mark</i> Initials <i>MS</i>	STATE OR COUNTRY AL	SHEETS DRAWING 7	TOTAL CLAIMS 26	INDEPENDENT CLAIMS 4
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ADDRESS
28970
SHAW PITTMAN
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SUITE 1300
MCLEAN, VA
22102

TITLE

System and method for managing customer contacts and related information

FILING FEE RECEIVED 1006	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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